



Product Care
Warranty

Feel The Difference



Limited Warranty

Finch warrants to the original consumer purchaser that this polyethylene patio furniture product is free of defects in workmanship and materials. The warranty period is twenty (20) years of residential use, with exceptions on certain parts as explained below, from the date of sale. Consult your dealer or Finch regarding the warranty period in commercial or rental applications. This warranty does not cover damage caused by unauthorized service or repair; alteration or abuse, normal wear and tear on materials, or any attempt to use the product in a manner or for a purpose other than for which it is intended. Finch will repair or, at its option, replace the defective product without charge. Should Finch choose to replace the product, and the product is discontinued, a substitute product of similar function and equal or greater value will be made.

Polyethylene may scratch during normal use, fade slightly from exposure to sunlight, or stain after prolonged contact with other substances. These conditions are not defects and are not covered under this warranty.

Stainless steel fasteners are warranted to not fail structurally for the applicable warranty period if maintained according to the Care and Maintenance document. Swivels are warranted to not fail structurally for five (5) years of residential use. This warranty does not cover rusted fasteners and swivels, or structural failure due to rusted fasteners and swivels, resulting from improper maintenance. Cushions are warranted for a period of one (1) year of residential use. Compression of cushions is not considered a defect.

Finch makes no warranties other than those which are expressly described herein. Finch extends no implied warranty of merchantability or of fitness for a particular purpose, and disclaims all liability for indirect or consequential damages, including, but not limited to, lost profits or other economic or commercial losses. Some states do not allow the exclusion or limitation of indirect or consequential damages; therefore, the above limitation may not apply to you. The sole remedy provided in this warranty is repair or replacement of this product. Any cost of shipping and handling will be paid by you.

To file a warranty claim, contact your local dealer or Finch at 139-A Colonial Road, Gordonville, PA 17529; Fax: 717-768-3315.

Your claim must explain the nature of the defect and include your name, address, and telephone number. This warranty gives you specific legal rights and you may have other rights which vary from state to state. As defined by federal law, this is a limited warranty.



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Finch furniture never needs to be painted or stained because it is built with recycled plastic that will not rot or splinter. The color will never wear off because it is embedded throughout the product. A UV protective agent keeps fading to a minimum. Poly furniture is not affected by most corrosive substances, and will not promote bacterial growth.

Cleaning is easy. Most dirt wipes away with nonabrasive soap and water or a soft bristle brush. Light colors may need to be cleaned more often than dark colors. In extreme situations, spray the furniture with nonabrasive cleaner and wash it using a high-pressure washer. Do not place the tip of the pressure washer closer than 8" – 12" from the furniture or it may damage the poly lumber.

Flower pot residue should be removed regularly to prevent staining. To avoid melting, do not place hot items directly onto the furniture.

All fasteners on Finch furniture are 316 grade stainless steel. This high grade stainless steel will not rust in a normal outdoor environment. If your furniture is heavily exposed to saltwater, occasionally rinse it with fresh water to maintain a rust-free surface.

Simple cleaning is all you need to do to enjoy beautiful Finch furniture for many years!



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